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KUNAL THAKUR

Product Head

Accomplished leader with a combination of managerial and technical skills, and experience in the IT industry. Penchant for visioning planning for great software **products**. Highly competent in collaborating, facilitating, leading and coaching multiple teams. Expert at driving the adoption and enforcement of **Agile/Scrum**, removing impediments, and fostering self-management. I strive to obtain leadership roles, to utilize my skills, take up challenges, and help in building products with tremendous user value. I love to work with talented people in an open and collaborative environment.

I've 8+ years of experience in working through the entire product lifecycle.

I have an entrepreneurial spirit and I love to learn new technologies and work on websites in my spare time.

EDUCATION

PGDM - IIM Indore – 2012 **B. TECH** – COER – 2006

CERTIFICATIONS

PMP – 2013 **PSM** – 2013 **SCJP**- 2007

SKILLS

- Product Management
- Agile/Scrum Expertise
- Requirement Analysis
- Project Management
- Stakeholder Management
- Consulting
- Business Process Transformation

ACHIEVEMENTS

- Revamped the whole UX and UI of the app leading to better usability. Increased DAU from 400s to 1000+
- Came up with new features. Increased rides completed over 6 times in 6 months.
- WhatsApp Integration for RMs feature increased number of customers becoming paid members within 30 days from 15 per day to 35 per day.
- Automation of photo and profile validation automation initiatives reduced the manpower effort and cost by **50%**
- Internal Audit process improvement increased the process compliance from 20% to **80%** and deadline misses reduced from 55% to **15%**.
- Effectively managed products and projects in Neudesic and led them to successful ends. Delivered projects worth over **\$5mn** with high Client Satisfaction Ratings.
- **0%** attrition in my teams at Neudesic and had **80%** success rates of projects as opposed to company average of 30%.
- At CGI, technically led a team including seniors for a **\$20mn** project and delivered successfully.

ROLES

- Product Manager
- Project Manager
- Tech Lead
- Onsite Coordinator
- Software Developer
- Consultant
- Freelancer

EXPERIENCE

Product Head, Bykup [July 2016 – Till Date]

Domain: mobile app, ride pooling.

- Improve usability of the app.
- Brainstorm and finalize on features/enhancements to be added.
- Analyze data to come up with ideas on features.
- Analyze user feedbacks and take appropriate action.
- Monitor metrics on crashlytics and playstore.
- Introduce features to improve engagement and adoption.
- Work with cross functional units to get insights and incorporate in the product

Sr. Product Manager, Matrimony.com [May 2015 –May 2016]

Domain: ecommerce, consumer Internet.

- Requirement analysis and prioritization, defining product roadmap and seeing it implemented end to end.
- Owned bharatmatrimony.com and matchify. (Website and android apps)
- Product owner of new initiatives – Watsapp integration.
- Responsible to manage and enhance the existing products supporting multiple businesses

CERTIFICATIONS

- PMP
- PSM I
- SCJP

TECHNICAL SKILLS

- Java, J2EE
- Spring & hibernate
- SQL and RDBMS
- Process Modeling
- Excel, Visio and PowerPoint
- Android Development

OTHER

- **Authored** a book on IT Managers.
- **Live2ride.in** – Personal endeavor to make information on various bike rides be more readily available at one single place.
- Regular member of tournament winning cricket teams at school, district, college and corporate levels.
- **MBAHack** – Venture with friends during MBA. The site was a knowledge and content sharing site.
- **Silver medal** for cricket in inter B-School cricket tournament
- Finalist in multiple technical/programming competitions in college.

Practice Manager, Altisource [Oct 2013 – Jan 2015]

Domain: Mortgage Services

- Facilitated product visioning, determine product features and prioritized them.
- Identified improvement opportunities and recommended To-Be state in the area of Product development process.
- Worked on new features of the REAL servicing product used by servicers.
- Collected and analyzed feedback from users and sales team to be implemented or improved in the current product.
- Provided insights to the product teams related to the product and the processes employed to develop the product.

Managing Consultant, Neudesic Technologies [May 2012 – June 2013]

Domain: IT

- Worked on products like Neudesic Pulse and in addition various projects as well.
- Product Backlog Management, Sprint Planning, Resourcing, Retrospectives, Estimations
- Maintained, managed and prioritized the product backlog
- Guided the team with respect to the business perspective and clarified requirements

Senior Software Engineer, Headstrong. [Jan 2010 - May 2010]

Domain: Healthcare, Wealth Management

- Developed a rich UI application for a healthcare client.
- Estimated, monitored progress and coordinated Offshore-Onsite through calls.
- Mentored juniors on multiple technologies like adobe flex, blackberry app development and java j2ee.

Software Engineer, CGI [Jun 2006 - Jan 2010]

Domain: US Government

- Developed & Maintained application along with estimation and allocation of work. Monitored progress and ensured the documentation, tracking processes and standards
- Requirement Analysis, Work Estimation and Design Document preparation for the projects
- Mentored new employees on functional and technical aspects of the project
- Effectively carried out stakeholder and client management with zero escalations

INTERNSHIPS

Summer Intern, LG Electronics [Apr 2011 - May 2011]

- PSI Forecasting Strengthening and SCM Cost Efficiency Analysis.
- In-depth analysis of forecasting strength and rising logistics cost

Summer Intern, IIT Bombay [June 2005 - July 2005]

- GUI program for interfacing with a timing analysis tool at CFDVS (Centre for Development and Verification of Software) lab
- Create, save and retrieve the timing diagrams